

Facilitator: Steve Hines (ADBF 3033) or Kyle Frandle (ADBF 4029)

Your clinic is a newer, AAHA-certified, multi-veterinarian primary care and after-hours clinic located in Spokane, Washington. You are well staffed with qualified certified technicians and exceptional office staff. The clinic treats mostly dogs and cats, however occasional exotics and wildlife patients are also admitted to the hospital, especially in emergency situations. Your clinic provides excellent veterinary care to the community. Everyone takes pride in excellent, compassionate care, an outstanding & appreciative clientele, and the clinic's team-oriented working environment. The clinicians in the clinic share emergency and after-hour duty, although there is also an emergency clinic in the area.

The clinic has standard "in-house" diagnostic materials including an X-ray machine and automatic processor, light microscope and materials required for fecal, urine and hematologic examinations as well as several diagnostic ELISA kits for identifying various infectious diseases. A local laboratory handles most of your routine and STAT clinical pathology data and has an average turn-around time of two hours for a CBC/Chem/UA. Endoscopy, electrocardiography, and pulse oximetry are available in-house. An ultrasound is also available, however, this is a relatively new purchase for the hospital and a specialist is often consulted to help make interpretations and diagnoses. The same specialist is often consulted regarding radiographs. The clinic does not have access to fluoroscopy, MRI, or CT-SCAN, except by referral to WSU or Seattle.

The appointment book reads:

**Carolyn Wyatt:** Dog – Mastiff ("Diamond"): depressed, lethargic, soft stools

Ms. Wyatt is a regular client, but you do not have a record on this dog. Your primary receptionist of many years indicates that the dog belonged to Ms. Wyatt's mother, who recently passed away. Apparently, Ms. Wyatt's mother was a breeder.

**ROOM: Bustad 491**

Each of the 4 clinics on this case will have 30 minutes to interview the owner and obtain initial physical examination findings according to the following schedule.

- #1: Clinic #8 – approximately 9:20 S. Hines - facilitator
- #2: Clinic #9 – approximately 10:00 S. Hines - facilitator
- #3: Clinic #10 – approximately 10:30 K. Frandle - facilitator
- #4: Clinic #11 – approximately 11:00 K. Frandle - facilitator

Please be ready as soon as the group ahead of you has finished. Since the first two groups don't have much time to prepare, you can take a "time-out" after your initial appointment to confer and then meet again with your client to make recommendations. Other groups may do the same if needed.

**If you are in a group that has to wait, put this time to good use!** For example,

- {a} Go through your medical record (folder) and make yourself familiar with the initial forms. Additional forms are available on the fourth floor of Bustad Hall near the elevator. There are History & Physical Examination forms in your folder that should be useful.
- {b} Prepare a strategy of what questions you will ask and how you will do your Physical Exam.
- {c} Discuss hypotheses and possible courses of action. Look through your references for more specific information.
- {d} Discuss how you will proceed after you meet with your client. Remember that your first submission deadline is 1:00 PM.
- {e} Name your clinic.